

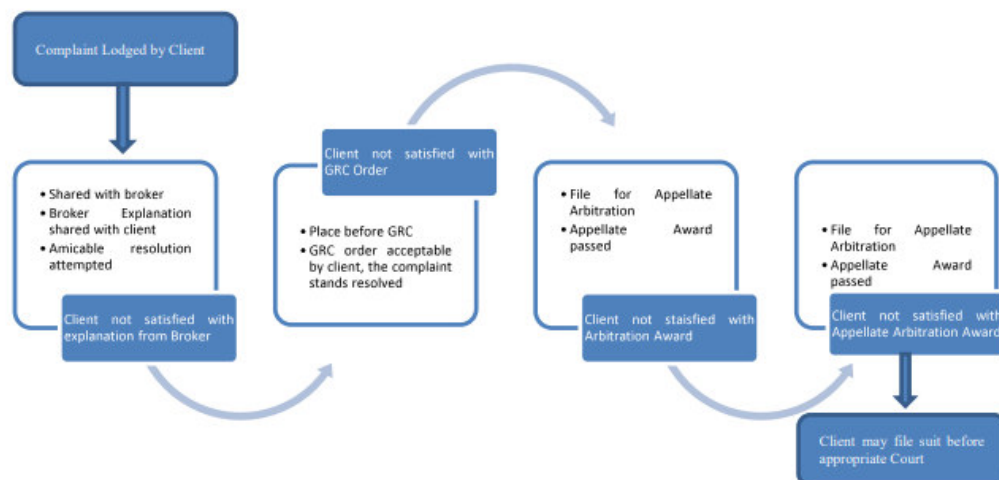
Grievance Redressal Mechanism

Level 1 – If an investor’s communication was a complaint and they are not satisfied with the Head of Customer Care they may write to the Compliance Officer – Mr. Biswajit Pal, at biswajitpaul@grdgroupz.com.

Level 2 – If an investor is still not satisfied with the resolution that they may have received from Compliance Officer they may write to the Chief Executive Officer (CEO) – Mr. Arpit Saraf at the designated Investor Grievance E-mail Id – arpitsaraf@grdgroupz.com.

GRD Securities Ltd. will strive to redress the grievance immediately, but not later than 30 days of the receipt of the grievance.

Level 3 – Approach the Stock Exchange using the grievance mechanism mentioned at the website of the respective exchange. Complaints Resolution Process at Stock Exchange explained graphically:



Continued

Contact Details of Concerned Stock Exchange / Depository:

Exchange	Web Address	Contact No.	Email ID
BSE	www.bseindia.com	022 2272 8517/8097	dis@bseindia.com
NSE	www.nseindia.com	022 2659 8190/91/ 1800 266 058	ignse@nse.co.in
MCX	www.mcxindia.com	022 6649 4070	grievance@mcxindia.com
Depository	Web Address	Contact No.	Email ID
CDSL	www.cdslindia.com	1800-200-5533	complaints@cdslindia.com
NSDL	www.nsdl.co.in	022 2499 4200	relations@nsdl.co.in

Filing Complaints On SCORES - Easy & Quick

Investors can expedite Grievance Resolution by registering their Complaints with SEBI at <https://scores.gov.in> or they may also write to any of the offices of SEBI. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

Register on [SCORES portal](#)

Mandatory details for filing complaints on SCORES:

- Name, PAN, Address, Mobile Number, Email ID
- Benefits
- Effective Communication
- Speedy Redressal of the Grievances

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Simplifying Investments Multiplying Money

GRD Securities Limited

Member : NSE, BSE, NSDL, CDSL, CURRENCY & IRF

CIN : U67120WB1994PLC224302

GRIEVANCE REDRESSAL THROUGH SECURITIES AND EXCHANGE BOARD OF INDIA (SEBI)

Address of SEBI Office	Contact Person & Telephone Nos	Email ID
SEBI - Head Office : Sebi Bhavan, Plot No. C4-4, "G" Block, Bandra Kurla Complex, Bandra East, Mumbai - 400 051	Deputy General Manager (DGM) 022 2644 9000/4045 9000	iggc@sebi.gov.in sebi@sebi.gov.in
SEBI - Northern Regional Office : 5th Floor, Bank of Baroda Building, 16, Sansad Marg, New Delhi - 110 001	Deputy General Manager (DGM) 011 2372 4001-05	sebinro@sebi.gov.in
SEBI - Eastern Regional Office : L&T Chambers, 3rd Floor, 16, Camac Street, Kolkata - 700 016	Deputy General Manager (DGM) 033 2302 3000	sebiero@sebi.gov.in
SEBI - Southern Regional Office : 7th Floor, 756-L, Anna Salai Chennai - 600 002, Tamil Nadu	Deputy General Manager (DGM) 044 2888 0222 / 2852 6686	sebisro@sebi.gov.in
SEBI - Western Regional Office : SEBI Bhavan, Panchvati, 1st Lane Gulbai Tekra Road, Ahmedabad - 380 006, Gujarat	Deputy General Manager (DGM) 079 2658 3633-35	sebiwro@sebi.gov.in

SEBI Regn. No. : INZ 000193937 • NSDL DP ID : IN 303526 / CDSL DP ID : 12057100

Registered Office: 238A, A. J. C. Bose Road, 6th Floor, Kolkata - 700 020, West Bengal, India
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E-mail : info@grdgroupz.com & customer-care@grdgroupz.com